



CITYBLUE
TECHNOLOGIES

www.citybluetechologies.com

XEROX PREVENTIVE MAINTENANCE CONTRACT

CUSTOMER: _____ EQUIPMENT: _____

_____ S/N: _____

Contract Effective Dates: _____ to _____
Annual Preventive Maintenance Contract Charge: \$295 (prices subject to change)

CityBlue Technologies agrees to perform the above-mentioned service, contingent on the following:

1. Service will be performed between 8:00 a.m. and 5:00 p.m. Monday through Friday.
2. Preventive maintenance will be performed 2 times per year and will include the following:
 - a. Cleaning includes:
 - Wipe down outside of machine
 - Encoder
 - Spittoon
 - Service Station
 - Inside of machine (as needed)
 - b. Lubrication of moving parts:
 - Slider rods
 - Carriage roller
 - Drive gear
 - c. Minor adjustment of settings
 - d. Performance test of plotter
 - e. Service report of machine (Service Ticket)
 - f. Maintenance parts include belts, as needed, for all Xerox models.
 - g. Travel and hourly charges for preventive maintenance visits are included in this contract.
 - h. Telephone support for Xerox (machine only) is included in this contract.
 - i. Emergency service calls, outside of this preventive maintenance contract will be performed as requested by customer, in a timely manner and will be billed according to the standard CityBlue hourly rate schedule. Parts will be discounted at 5% off list price.
 - j. Equipment must be in acceptable working condition before accepted under contract. Any repairs required to restore equipment to acceptable mechanical condition will be at standard, non-contract rates.
 - k. This agreement may be terminated by either party with a 30 day written notice.
 - l. Network Connectivity, after completed installation, will not be covered under this contract. We will provide limited telephone support to qualified customer IT staff. On-site support will be billed at \$135 per hour. Travel for this support is included in this contract.
 - m. This contract includes a high performance surge protector/line conditioner. In the event this contract terminates, the customer will be required to return (within 10 days and at customer expense) the high performance surge protector/line conditioner to CityBlue Technologies or the customer may purchase the high performance/line conditioner from CityBlue Technologies at a price to be determined.

Accepted by: _____
Company Name: _____
Signature: _____
Date: _____
Print Name/Title: _____

Accepted by: _____
CityBlue Technologies Rep.
Signature: _____
Date: _____
Print Name/Title: _____